



iD Additives Terms & Conditions Policy

This website is owned and operated by iD Additives. These Terms set forth the terms and conditions under which you may use our website and services as offered by us. This website offers visitors information on iD Additives products and our online store for our iD Eco-Pro 360 solution, Cart, Liquid Purge, and Quick Shots. By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.

Who can use the website

In order to use our website and/or receive our services, you must be at least 18 years of age, or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.

Key commercial Terms

When purchasing an item through our store, you agree that: (i) you are responsible for reading the full item list before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.

The prices we charge for our products are listed on each item of the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing error that may inadvertently occur. Additional information about pricing and sales tax is available on the payments page. If there are any questions on pricing or the items on our store, please email orders@idadditives.com.

The fees in connection to the items purchased such as taxes, credit card fees, shipping fees will be charged to your payment method. We ship our orders Collect and use the provided account number for shipping.

Return and Refund Policy

You must call us for a Return Merchandise Authorization number prior to returning unused iD Additives products. All return must be made within 30 days from the invoice date of original purchase. The customer must pay for shipping for the returned product. We will issue an iD Additives credit memo once the product is returned and inspected. If the product has been opened or used, no refund will be issued. Shipping charges for the original order are non-refundable.

512 W. BURLINGTON AVE. SUITE 208 LA GRANGE, IL 60525-2245

PHONE: (708) 588-0081 FAX: (866) 233-8507

www.idadditives.com



The iD Eco-Pro 360 Cart and XL Cart must be returned within 30 days of ship date. Returned products must be crated appropriately for truck transportation to protect against freight damage or depreciation. It is recommended to use the same pallet the cart was shipped on, as it is designed specifically to protect the casters from fork damage. Return freight costs are the responsibility of the customer. We will issue an iD Additives credit memo once the product is returned and inspected for damage. Customer is responsible for any and all damage. Shipping charges for the original order are non-refundable.

Retention of right to change offering

We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

Warranties & Responsibility for Products

If a Return Merchandise Authorization number is issued for a product purchased from our online store, we will either repair the relevant defect or replace the product. If we are unable to repair or replace the product within a reasonable time, the customer will be entitled to a full refund upon the prompt return of the product to us. We will pay for shipment of repaired or replaced products to customer and customer will be responsible for return shipment of the product to us.

Ownership of intellectual property, copyright and logos

The Service and all materials therein or transferred thereby, including, without limitation, software, images, text, graphics, logos, patents, trademarks, service marks, copyrights, photographs, audio, videos, and all Intellectual Property Rights related thereto, are the exclusive property of iD Additives, Inc. Except as explicitly provided herein, nothing in these Terms shall be deemed to create a license in or under any such Intellectual Property Rights, and you agree not to sell, license, rent, modify, distribute, copy, reproduce, transmit, publicly display, publicly perform, publish, adapt, edit or create derivative works thereof.

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Right to suspend or cancel user use of website

We may permanently or temporarily terminate or suspend your access to the service without notice and liability for any reason, including if in our sole determination you violate any provision of these Terms or any applicable law or regulations. You may discontinue use and request to cancel your use of the website or online store at any time.

Indemnification

You agree to indemnify and hold iD Additives harmless from any demands, loss, liability, claims or expenses (including attorneys' fees), made against them by any third party due to, or arising out of, or in connection with your use of the website or any of the services offered on the website.

Limitation of Liability

To the maximum extent permitted by applicable law, in no event shall iD Additives, be liable for any indirect, punitive, incidental, special, consequential or exemplary damages, including without limitation, damages for loss of profits, goodwill, use, data or other intangible losses, arising out of or relating to the use of, or inability to use, the service.

To the maximum extent permitted by applicable law, iD Additives assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content; (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to or use of our service; and (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein.

Right to change and modify Terms

iD Additives reserves the right to modify these terms from time to time at our sole discretion. Therefore, you should review these pages periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.

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Promotional emails and content

When you fill out any type of contact form or use our online store, you agree to receive from time to time, promotional messages and material from us, by mail, email, phone, or any other contact form you may provide us with. If you do not wish to receive such promotional materials or notices- please email info@idadditives.com or call 708-588-0081 and we will remove you from the list.

Preference of law and dispute resolution

These Terms, the rights and remedies provided hereunder, and any and all claims and disputes related hereto and/or to the services, shall be governed by, construed under and enforced in all respects solely and exclusively in accordance with the internal substantive laws of United States of America, Illinois, without respect to its conflict of laws principles. Any and all such claims and disputes shall be brought in, and you hereby consent to them being decided exclusively by a court of competent jurisdiction located in La Grange, IL. The application of the United Nations Convention of Contracts for the International Sale of Goods is hereby expressly excluded.

Customer Support Details & Contact Info

If at any time, you have questions, comments, or concerns on our products, services, or any policy on our website, please contact us:

iD Additives

512 W Burlington Ave. Suite 208

La Grange, IL 60525

info@iddaditives.com

708-588-0081

Effective Date: June 3rd, 2021

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