



***iD Additives Fulfillment/ Shipping Policy***

Once an order is placed on our online store, we confirm price and ship date via email by the end of the next business day. Orders normally ship out within 7 business days after the order has been placed. Customers will be notified via email when the order has shipped and with tracking. We will also email if there are any changes or delays to your order.

If there are any questions on your order, please email [orders@idadditives.com](mailto:orders@idadditives.com) or call 708-588-0081.

***Effective date: June 14<sup>th</sup>, 2021***

512 W. BURLINGTON AVE. SUITE 208 LA GRANGE, IL 60525-2245

PHONE: (708) 588-0081 FAX: (866) 233-8507

[www.idadditives.com](http://www.idadditives.com)